TelQuest International
973-808-4588

Panasonic NS-700
Auto Attendant to Transfer a Call Out
Telquest Tech Support

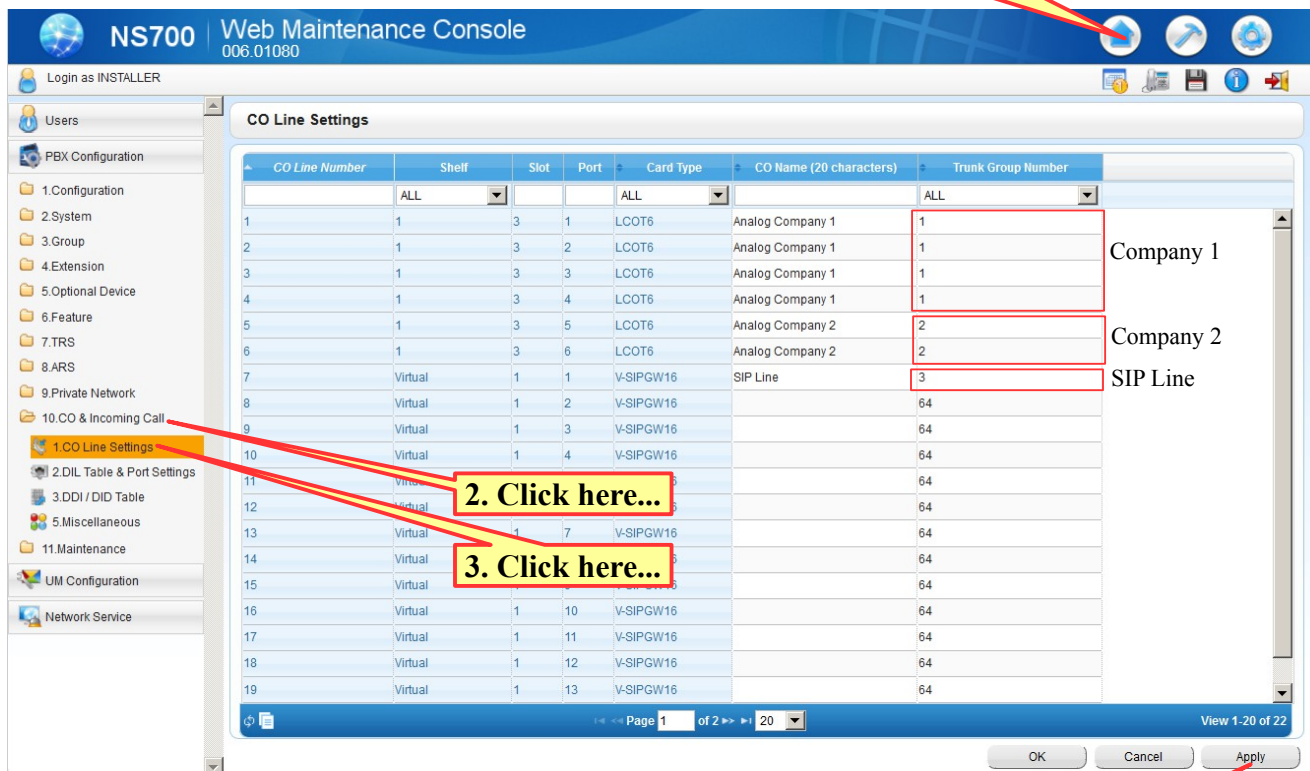**NS700** Web Maintenance Console
006.01080

Only for 006.01080 & Higher

Assign Lines to Trunk Groups

In this example, we are using 3 Trunk Groups.
You will usually only have 1.

Company 1 is assigned the first 4 CO Lines in Trunk Group 1.
Company 2 is assigned the next 2 CO Lines in Trunk Group 2.
And we have a SIP Line that is up for grabs in Trunk Group 3.

1. Click here...

Login as INSTALLER

CO Line Settings

CO Line Number	Shelf	Slot	Port	Card Type	CO Name (20 characters)	Trunk Group Number	
	ALL			ALL		ALL	
1	1	3	1	LCOT6	Analog Company 1	1	
2	1	3	2	LCOT6	Analog Company 1	1	Company 1
3	1	3	3	LCOT6	Analog Company 1	1	
4	1	3	4	LCOT6	Analog Company 1	1	
5	1	3	5	LCOT6	Analog Company 2	2	Company 2
6	1	3	6	LCOT6	Analog Company 2	2	
7	Virtual	1	1	V-SIPGW16	SIP Line	3	SIP Line
8	Virtual	1	2	V-SIPGW16		64	
9	Virtual	1	3	V-SIPGW16		64	
10	Virtual	1	4	V-SIPGW16		64	
11	Virtual					64	
12	Virtual					64	
13	Virtual	1	7	V-SIPGW16		64	
14	Virtual					64	
15	Virtual					64	
16	Virtual	1	10	V-SIPGW16		64	
17	Virtual	1	11	V-SIPGW16		64	
18	Virtual	1	12	V-SIPGW16		64	
19	Virtual	1	13	V-SIPGW16		64	

Users
PBX Configuration
1.Configuration
2.System
3.Group
4.Extension
5.Optional Device
6.Feature
7.TRS
8.ARS
9.Private Network
10.CO & Incoming Call
  1.CO Line Settings
  2.DIL Table & Port Settings
  3.DDI / DID Table
  5.Miscellaneous
11.Maintenance
UM Configuration
Network Service

2. Click here...

3. Click here...

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OK   Cancel   Apply

4. Click here...

You cannot put telephone numbers in the "Trf to Out" area in the Custom Service Menus.
See Page 3.

You must put the telephone numbers in the System Speed Dial and use the Speed Dial Code to make the call.
See Page 3.

This is a security method to stop hackers from using your system to make unauthorized calls.

You enter the Trunk Group Access Code first, followed by the telephone number to be called.

Trunk Group 1 Access Code is 9 or 81
Trunk Group 2 Access Code is 82
Trunk Group 3 Access Code is 83
Trunk Group 4 Access Code is 84
Etc...

Note:
The SIP Line has a # (POUND) as the last character.
This sends the call out faster.

Add the System Speed Dial Numbers to the Custom Service Menu

Here we will enter the System Speed Dial Numbers instead of the actual telephone number.

Note:
The System Speed Dial Numbers are preceded by two *'s (**)

When a caller dials 6, they will be sent to the telephone number associated with System Speed Dial 000

When a caller dials 7, they will be sent to the telephone number associated with System Speed Dial 001

Etc...

You can use any Key and any System Speed Dial Number to suite your needs.

If you are using Analog CO Lines for in and out, be aware that they may get locked up.
This is because some Telephone Service Providers do not provide a Positive Disconnect Signal.
So, the KSU is unaware that the call has ended.